### What options are available to me for a parking permit?

For a list of our permit locations and areas please visit <a href="https://www.fortlauderdale.gov/departments/transportation-and-mobility/parking/permit-areas">https://www.fortlauderdale.gov/departments/transportation-and-mobility/parking/permit-areas</a>.

## What is the benefit of having a parking permit?

With a parking permit, neighbors are able to park free at designated permit areas.

### How can I find out the cost of a parking permit?

For a list of our permits with prices please visit <a href="https://www.fortlauderdale.gov/departments/transportation-and-mobility/parking/permit-areas">https://www.fortlauderdale.gov/departments/transportation-and-mobility/parking/permit-areas</a>.

#### Is my permit valid during special events?

Parking permits are not valid when special event parking is in effect. Special events include, but are not limited to, the Fort Lauderdale Air Show, Fort Lauderdale International Boat Show, the Tortuga Music Festival, 4<sup>th</sup> of July Spec- tacular, New Year's Eve, and the Seminole Hard Rock Winterfest Boat Parade. Permit holders will be responsible for finding alternative parking arrangements, or pay the special events entry fee.

#### Will I be issued a decal?

The Parking Permit process is now digital. Decals will no longer be provided. Your license plate will be logged into our parking system and will now serve as your official permit.

#### If I am not issued a decal, how will parking enforcement know I have a permit?

The parking enforcement specialists will search for any active permits linked to your vehicle (e.g., license plate). If you receive a citation in error, please contact Parking Customer Service at (954) 828-3700.

#### How do I create a City of Fort Lauderdale Parking Services account?

You can create an account in three easy steps:

- 1. Create an online account at <a href="https://fortlauderdaleparking.t2hosted.com/Account/Portal">https://fortlauderdaleparking.t2hosted.com/Account/Portal</a>,
- 2. Click on "Request Permits," and
- 3. Click "create a guest account."

#### Are there any instructions on how to navigate the parking portal?

Yes, please visit <a href="https://www.fortlauderdale.gov/departments/transportation-and-mobility/parking/residential-beach-parking-permit">https://www.fortlauderdale.gov/departments/transportation-and-mobility/parking/residential-beach-parking-permit</a>. Click on the "Online Application User Guide" under the "Permit Online Application Instructions" subhead for step-by-step instructions.

## What documentation is required to apply for a parking permit?

The city reserves the right to require proper identification, including but not limited to vehicle registration and driver's license.

# Do I have to be a City of Fort Lauderdale resident to be eligible for a parking permit?

Different permit programs have different requirements. If you have any questions regarding permit requirements please contact Parking Customer Service by telephone at (954) 828-3700 Monday through Friday from 7:45 a.m. to 4 p.m. or email parkingservices@fortlauderdale.gov.

## Can I park anytime with my permit?

No, permits are only valid during normal hours of operation (please see specific permit restrictions). Overnight parking is prohibited.

### My current permit is still valid. Do I need to apply for a new permit?

No, you do not need to apply for a new permit. Keep your current decal on your vehicle until it expires. When it expires, you may renew your permit online and your license plate will then serve as your permit.

## Do I still need a permit if I have a disabled parking placard or license plate?

If you park in an accessible parking space you will need a disabled parking placard or license plate. As per Florida statute 316.1964, drivers of vehicles displaying a disabled parking permit or license plate are allowed to park for free up to four hours in any on-street metered space, unless signage posted restricts the time to park. For example, if the signage establishes a three-hour time limit, then you would be allowed to park for a maximum of three hours. After the time limit expires, you must deposit money into the parking meter or move the vehicle from the parking space.

If you have a disabled parking permit and want to park in any space other than a designated accessible parking space that requires a disabled parking placard or license plate, you would either need to pay to park or have a parking permit.

# Can I renew my parking permit online?

Yes, login to your Parking Services account on the City's website at <a href="https://fortlauderdaleparking.t2hosted.com/Account/Portal">https://fortlauderdaleparking.t2hosted.com/Account/Portal</a> and click on "Request Permits."

### Can I still apply for a parking permit in person?

Yes, you may still apply for a permit in person if you prefer. One of the City's Parking Customer Service professionals will be happy to assist you. Make sure to bring your driver's license, vehicle registration, and any other required documents.

#### I have multiple cars. Can I purchase more than one permit?

Yes, you may purchase a permit for each one of your vehicles. There is no limit to the number of parking permits you may purchase. You would have to complete a permit request and provide required documents (e.g., driver's license and vehicle registration).

#### I just applied for my permit, what happens now?

Once your application is processed, you will receive an email from the Parking Services team noting whether your permit is approved or denied. Please check the email address you provided when your account was created. Parking Customer Service will review your application and follow up with you within 10 business days.

## I just received my approval email, what is my next step?

Congratulations on your approval! To finalize the permit process, please click on the link provided in the email to pay for your permit. You may also log into your Parking Services account at <a href="https://fortlauderdaleparking.t2hosted.com/Account/Portal">https://fortlauderdaleparking.t2hosted.com/Account/Portal</a> and click "Get Permits" on the Parking Portal homepage.

#### I just received a denial email, what do I do now?

If you would like more information or would like to know why your application was denied, please contact Parking Customer Service at (954) 828-3700 Monday through Friday from 7:45 a.m. to 4 p.m.