

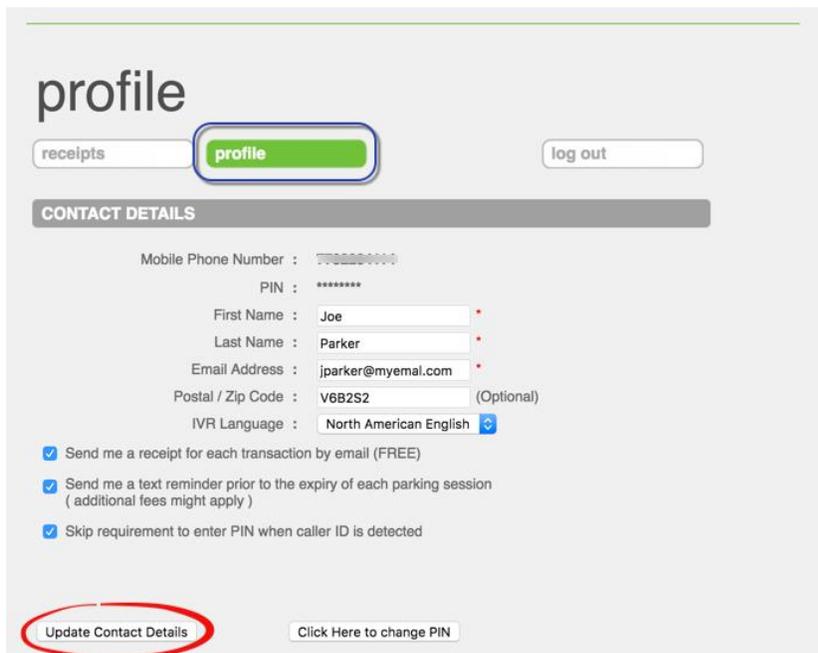
Update Contact Details

Updating general contact info

Login to your account at <https://paybyphone.com/receipts>

Click the **Profile** button

Scroll to the Contact Details section. Here you can add or update your name, email address and SMS and Email receipt notification settings.



The screenshot shows a user profile page with the following elements:

- Navigation buttons: "receipts", "profile" (highlighted with a blue border), and "log out".
- Section header: "CONTACT DETAILS".
- Form fields:
 - Mobile Phone Number : 7708880000
 - PIN : *****
 - First Name : Joe
 - Last Name : Parker
 - Email Address : jparker@myemal.com
 - Postal / Zip Code : V6B2S2 (Optional)
 - IVR Language : North American English
- Notification settings (all checked):
 - Send me a receipt for each transaction by email (FREE)
 - Send me a text reminder prior to the expiry of each parking session (additional fees might apply)
 - Skip requirement to enter PIN when caller ID is detected
- Action buttons: "Update Contact Details" (circled in red) and "Click Here to change PIN".

Click **Update Contact Details** button to save changes.

Changing the phone number linked to your account

The phone number cannot be edited as it's the primary identification PayByPhone uses for each customer account. If you've recently changed your phone number, please register a new PayByPhone account by visiting <https://paybyphone.com/registration>.

You can [delete](#) the existing account on the Profile page, but be sure to print any [receipts](#) you might need first! Once the account is closed you will no longer be able to access the historical parking history.