

HOW TO: VIEW RECORD DETAILS ON LAUDERBUILD

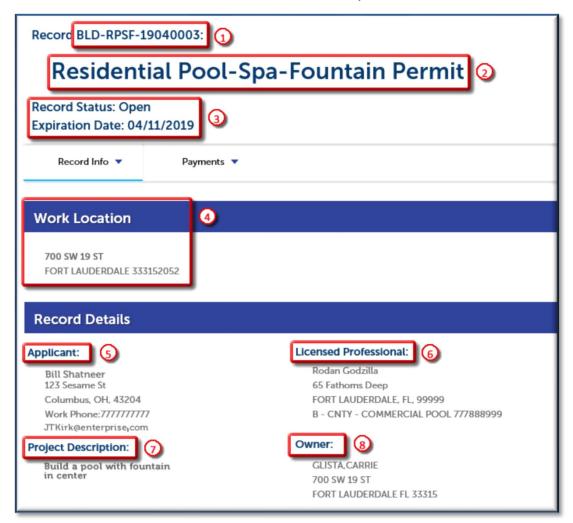
This guide outlines the steps for viewing record details on **LauderBuild**. The **Record Detail** page is where users may find more information about the record such as the record number, the address, any attachments (such as pictures or documents), and/or any related licensed professionals, fees, permits or other records. You may access this type of information by performing a search for or by selecting your own records from the **My Records** page.

The main **Record Detail** page shows a quick summary of the record. The type of information found on this page will depend on the type of record. In this example we will review a building **Permit** record. Here you will see:

- 1. Record number
- 2. Record type
- 3. Status (and expiration if applicable)
- 4. Work or violation location address

- 5. Application contact(s)
- 6. Related licensed professional (contractor(s))
- 7. Project description
- 8. Associated property owner

Permit Record Details Example



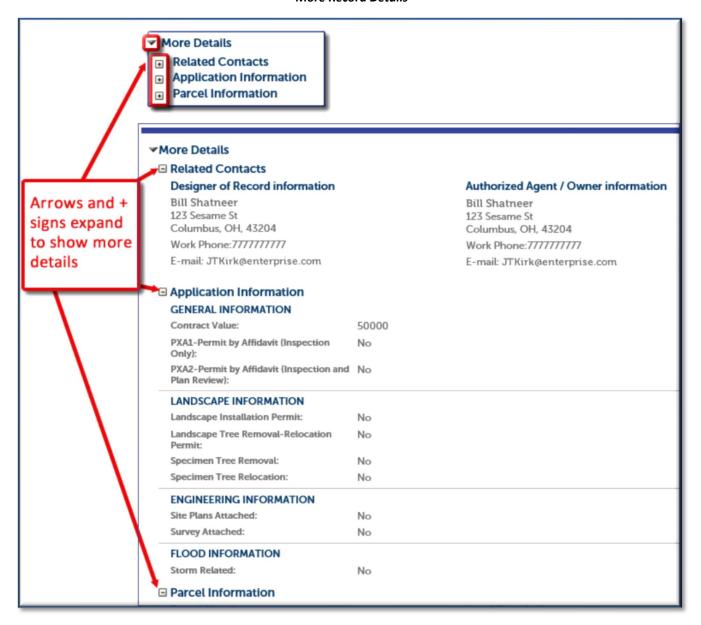


More Details

This list, on the main results page, may be expanded to show further case detail of **Related Contacts** and additional **Application** and **Parcel** information. You may use the arrows and plus signs to expand and view more information.

By expanding the details on this page users may see information such as **Contract / Job Value** (or cost of project), **Parcel Information** and other project details.

More Record Details





Record Info

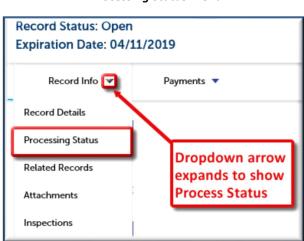
The **Record Info** menu shows additional details about the **Processing Status** and **Related Records** and allows users to view and manage **Attachments** and **Inspections**.



Record Info Menu

Processing Status

The **Processing Status** page displays the full business processes of the record. The steps in the business process will differ based on record type.



Processing Status Menu



Status Icons

The status icons show activity on a particular process. You can click on the arrow to expand these to show further details such as due dates, approvals, etc.



Green Checkmark: Marks that the step has been completed.



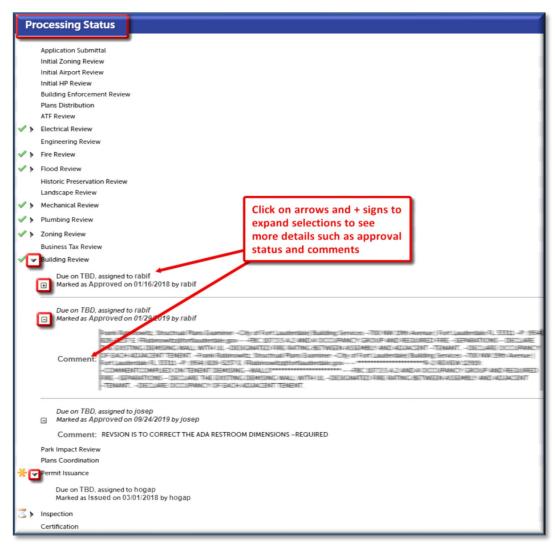
Hourglass: Means that the step is currently active / pending;



Orange Asterisk: This notation will be seen on cases that were created prior to the LauderBuild system. It means that this step was once active but has now been completed.

NOTE: Please be aware that the Green Checkmark only means that the task is Completed. IT DOES NOT DESIGNATE WHETHER THAT TASK HAS BEEN ACCEPTED, APPROVED, PASSED, ETC. Please expand the details for more information.

Processing Status Page





Related Records

The **Related Records** page is where you can view a record's "genealogy". Related Records are records that share common cause with the active record.

Related Records Menu



Related Records Page



The main record, which will show at the top of the record list or "Tree", may be referred to as a **Parent** or "**Master**" record, while the associated records underneath are referred to as the **Child** or "**Sub**". The active record will be shown as bold and italicized.

Related Records - Parent/Master



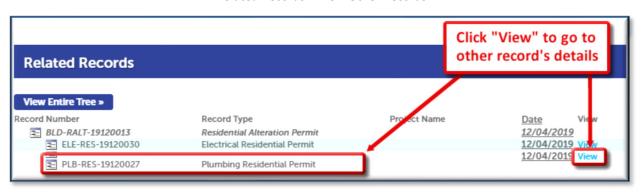


Related Records - Child/Sub



In the following example, the **Residential Alteration Permit** is the parent has a related child record for **Plumbing Residential**. Click on the **View** link to see the details of the child record.

Related Records - View Other Records



HOT TIP: Viewing Other Records

If you don't want to lose your original record page, right-click on the **View** link and select "Open link in new tab". This will open the item in a new page. You can open multiple pages in your browser and you can click the tabs to go back and forth.



View Code Case Record Details

The next example is a code case, but the icons and where to find information is the same for all types of records.

Code Case Record Sample

