



CITY OF FORT LAUDERDALE

**UTILITY BILLING
& COLLECTIONS**

GUIDE TO UTILITY BILLING IN THE CITY OF FORT LAUDERDALE

The City of Fort Lauderdale is committed to providing high quality water services to meet the needs of our community. Please see information below regarding the utility billing rate structure and some common topics regarding utility accounts.

UTILITY BILLING RATES EFFECTIVE OCT. 1, 2020

Utility billing rates are tiered based on usage. To promote conservation and protect our resources, billing rates increase as the amount of water consumption increases. Utility billing rates increase 5% annually per City ordinance, effective October 1st each year.

	TIER	CONSUMPTION (gallons/month)	RATE	SIZE OF METER
SINGLE FAMILY Water	Tier 1	0 – 3,000	\$2.54	
	Tier 2	4,000 – 8,000	\$5.60	
	Tier 3	9,000 – 12,000	\$7.01	
	Tier 4	13,000 – 20,000	\$9.46	
	Tier 5	Over > 20,000	\$13.73	
SINGLE FAMILY Sewer	Tier 1	0 – 3,000	\$4.45	
	Tier 2	4,000 – 20,000	\$9.83	
	Tier 3	Over > 20,000	N/A	
SEPARATE SPRINKLER METER	Tier 1	0 – 12,000	\$7.01	5/8"
	Tier 2	13,000 – 20,000	\$9.46	5/8"
	Tier 3	Over > 20,000	\$13.73	5/8"
	Tier 1	0 – 18,000	\$7.01	3/4"
	Tier 2	19,000 – 30,000	\$9.46	3/4"
	Tier 3	Over > 30,000	\$13.73	3/4"
	Tier 1	0 – 30,000	\$7.01	1"
	Tier 2	31,000 – 50,000	\$9.46	1"
	Tier 3	Over > 50,000	\$13.73	1"
	Tier 1	0 – 60,000	\$7.01	1.5"
	Tier 2	61,000 – 100,000	\$9.46	1.5"
	Tier 3	Over > 100,000	\$13.73	1.5"
	Tier 1	0 – 96,000	\$7.01	2"
	Tier 2	97,000 – 160,000	\$9.46	2"
	Tier 3	Over > 160,000	\$13.73	2"

IRRIGATION METER INSTALLATION RATES

Some neighbors choose to add a separate irrigation meter for sprinkler systems or pools to eliminate sewer costs and reduce their overall utility bill. Below please see rates to add additional meters by meter size:

RATES TO ADD IRRIGATION METER

5/8"		3/4"		1"		1.5"		2"	
Meter	\$1,203.63	Meter	\$1,250.74	Meter	\$1,342.24	Meter	\$2,174.11	Meter	\$2,761.15
Deposit	\$70.00	Deposit	\$85.00	Deposit	\$140.00	Deposit	\$300.00	Deposit	\$775.00
Set Fee	\$35.00	Set Fee	\$35.00	Set Fee	\$35.00	Set Fee	\$35.00	Set Fee	\$35.00
Total	\$1,308.63	Total	\$1,370.74	Total	\$1,517.24	Total	\$2,509.11	Total	\$3,571.15

UNUSUAL CONSUMPTION ON UTILITY BILLS

Sometimes neighbors receive a utility bill that shows higher water consumption than their typical monthly usage. High increases in consumption can cause the billing rate to move up to the next tier, which will also result in higher fees and taxes. If neighbors notice unusual consumption on their utility bill, they should check for leaks on their property and contact the City at 954-828-5150 so we can investigate the cause.

POSSIBLE CAUSES OF UNUSUAL CONSUMPTION

- Running or leaking toilet
- Leaking faucet
- House guests
- Irrigation systems with a crack in the line, detached sprinkler head, set too high
- If property is empty, someone may be using outside spigots

HOW TO CHECK FOR A LEAK

Sometimes, neighbors can identify small leaks by checking the following places on their property:

- Pressure relief valve on the hot water tank
- Remove the tops off toilet tanks and listen closely for running water
- The water line running from the meter to the house
- All hose-bibs in the house (hose-bibs are the pipes you hook your hoses to)
- All hoses, taps, and drips in the irrigation system
- All shower heads
- Swimming pool

WHAT TO DO IF YOU FIND A LEAK

If a certified plumber locates a leak on your property, you may be eligible for a leak credit adjustment. An adjustment request form can be found on the City website at <https://utilitybilling.fortlauderdale.gov>.

WHAT TO DO IF YOU DON'T FIND A LEAK

If you receive a bill with unusual consumption and a plumber can certify that there is not a leak on your property, you may be eligible for an unusual consumption credit. An unusual consumption request form can be found on the City website at <https://utilitybilling.fortlauderdale.gov>.

HOW TO CONTACT US

If you have questions or concerns regarding your City of Fort Lauderdale utility account, please contact Utility Billing at 954-828-5150 or utilitybilling@fortlauderdale.gov.