



City of Fort Lauderdale

Pool Credit

Please call Customer Service at (954) 828-5150 for assistance.

Important Notice to Utility Customers

Utility customers who receive City sewer service are eligible to apply for a sewer billing credit to fill a pool.

1. The utility customer must pay sewage charges for a sewer billing credit to be issued.
2. A signed statement by a contractor having a valid occupational license or by the property owner with the following information:
 - a. Dimensions of the pool
 - b. Total gallons used to fill the pool
 - c. Date the pool was filled
3. More than 75% of the pool water must be replaced for an adjustment to be issued. The City does not give credit for a partially filled pool or "topping off" a pool.

Please email (utilitybilling@fortlauderdale.gov), mail or hand-deliver your signed statement to Utility Billing & Collections Office, 700 N.W. 19th Avenue, Fort Lauderdale, FL 33311. Once the City has reviewed your request, and it has been determined you are due a credit, the adjustment will be applied to your account and will be reflected on your next billing statement.

City Ordinance Section 28-76 Waste Water User Rates

(k) When a signed statement by a contractor having a valid business tax receipt or property owner giving the dimensions and gallonage of a pool is filed with the city, reduction of sewerage charges attributable to the filling of the pool is authorized providing more than seventy-five (75) percent of the water is replaced.