



# RESIDENT PARKING RATE PROGRAM

## FREQUENTLY ASKED QUESTIONS

### What is the Resident Parking Rate Program?

City parking lots, garages, and on-street spaces have standard parking rates based on their location within one of three zones throughout Fort Lauderdale. Visit [www.fortlauderdale.gov/parking](http://www.fortlauderdale.gov/parking) to view a map of the zones and applicable rates. Residents are encouraged to apply for the Resident Parking Rate when using PayByPhone. The rate does not apply when paying at parking meters.

### How do I apply?

Apply online visit [www.fortlauderdale.gov/parking](http://www.fortlauderdale.gov/parking). In-person or mail-in applications will not be accepted. You may apply using a mobile device. Simply upload a photo of the required documents using a smart-phone or tablet to complete the application.

### How does the City of Fort Lauderdale verify that I am a resident?

The application requires that you upload a copy of your valid driver's license, proof of residential property ownership in the City of Fort Lauderdale, a lease or rental agreement that reflects a property address in the City of Fort Lauderdale, and a maximum of four official state vehicle registrations. Addresses will be verified by staff to ensure they are within the boundaries of the City of Fort Lauderdale. The applicant's name shall appear on the required documentation.

### If I do not have access to a smartphone or the PayByPhone app, can I still receive the resident rate?

Yes. In addition to using the app, PayByPhone is available by calling 1-888-680-7275. Once your application is approved, the resident rate will automatically be enabled when you use PayByPhone to pay to park an approved vehicle. To learn more about using PayByPhone, visit [www.fortlauderdale.gov/paybyphone](http://www.fortlauderdale.gov/paybyphone).

### If I share a vehicle with another person, do we both qualify for the resident rate?

Yes. The resident rate is linked to the license plate of approved vehicle(s) and not to individual PayByPhone accounts. Anyone who is paying to park an approved vehicle qualifies for the resident rate.

### How often do I have to reapply to maintain the resident rate?

All residents must reapply annually to ensure that they qualify for the resident rate. Residents will receive a reminder email as their expiration date nears.

**If you have any additional questions, please contact Parking Services Monday - Friday 8:30 a.m. - 4:00 p.m. at 954-828-3700 or [parkingresidentrate@fortlauderdale.gov](mailto:parkingresidentrate@fortlauderdale.gov).**

